

TALGARTH TOWN COUNCIL

From: Talgarth Town Council

Sent: 28 January 2022 14:53

Subject: Talgarth Medical Centre - IMPORTANT NOTICE

FAO Stephen Powell, Acting Director of Primary Health Care, Powys Teaching Health Board

Dear Mr Powell

The Mayor and Clerk, Talgarth Town Council, have been asked by several concerned residents of Talgarth, over the last week or so, if the rumour is correct that ‘Talgarth Medical Centre is closing’.

We would be grateful if you could urgently let Talgarth Town Council know if there is any truth in this rumour.

Yours sincerely

Talgarth Town Council

RESPONSE FROM THE POWYS TEACHING HEALTH BOARD:

From: Stephen Powell (Powys Teaching Health Board – Planning)

Sent: 28 January 2022 17:43

To: Talgarth Town Council

Subject: RE: Talgarth Medical Centre

Dear Ms Rumsey and Members of Talgarth Town Council,

Thank you for your email. There are no plans for the Talgarth Medical Centre or the Hay Medical Centre to close. The Health Board has approved an extension to an earlier agreement for the practice to have some protected lunch time space with an extract from the application by the practice as follows:-

“Prior to their application in October 2020 to close one site during the afternoon, on a daily basis, the practice was closed for lunch on one site between the hours of 1-2pm therefore retaining full opening hours with patient face to face access and telephone access across the practice thus fulfilling our GMS contract. Although they close reception at 1pm daily on one site, the prescription hatch has been open since 1pm and this has been exceedingly difficult to maintain because of staff sickness and isolation due to COVID etc. To ensure that the practice can provide protected breaks for the practice team they wish to continue with the daily lunch closure on one site.

I confirm that the practice was informed of the decision on Friday 28th January 2022, following approval from Jayne Lawrence and Pete Hopgood.”

To confirm therefore, neither practice is closing.

Please could you reassure those that have been included in this email transmission and those in other onward email transmissions sent.

If you require any additional information, please contact Mr Pete Hopgood, Director of Finance & Interim Director of Primary Care or Ms J Lawrence, Assistant Director of Primary Care

Regards

Stephen Powell

Assistant Director of Performance & Commissioning

Powys Teaching Health Board